

Croydon Shire Council

Information in an emergency



In an Emergency

Police – Fire – Ambulance	000
Flood & Storm Assistance (SES)	13 25 00
Poisons Information	13 11 26
Ergon Energy (electrical emergencies)	13 16 70

For Assistance

Policelink	13 14 44
Ergon Energy (faults)	13 22 96
Telstra (faults & damage)	13 22 03
Main Roads (road closures/reports)	13 19 40
Bureau of Meteorology www.bom.gov.au	(07) 3239 8700
Lifeline (Crisis Support)	13 11 14
Country Callback (Telephone support for rural communities)	1800 54 33 54
Beyondblue (Depression, anxiety support service)	1300 22 46 36

Your Council

Council Administration Office	4748 7100
A/Hours Emergency Call Out	0437 461 837
Council Works Depot	4748 7142

Your Council Online

Website: www.croydon.qld.gov.au

Croydon Local Disaster Management

Local Disaster Coordinator	0428 456 185
Local Disaster Coordination Centre Location: Croydon Shire Council Chambers 63 Samwell Street, Croydon	4748 7111
Croydon Police	4092 0363
Croydon Hospital	4748 7000

Be Prepared

Prepare your household Emergency Plan - Prepare an Emergency Kit and an Evacuation Kit. Research hazards and disaster management arrangements, record details of your emergency plan, ensure everyone in your household is prepared.

Keeping important documents together in one location helps you prepare for and minimise the impact of natural disasters and emergencies.

- ⇒ Keep original or certified copies of your documents in a sealed document wallet.
- ⇒ Scan copies of these documents and save on a USB and include this in your sealed document wallet.
- ⇒ Store the document holder with your emergency kit in a safe, accessible place and ensure all householders are aware of its location.
- ⇒ Save digital photos on a USB and include this too.

ITEMS TO INCLUDE IN YOUR GRAB AND GO SACHEL

- ⇒ Household emergency plan with emergency contact numbers.
- ⇒ Insurance papers.
- ⇒ Passports/Visa details.
- ⇒ Bank account details (not PIN numbers)
- ⇒ Medicare, pension and immunisation records.
- ⇒ Inventory of household items.
- ⇒ Current medication / medical treatment records.

IN THE EVENT OF AN EVACUATION

If evacuating, notify key contacts in your Emergency Plan (closest relative, trusted friend, your local Council).